Family Guys®

Your Mobility Partner

OUR DNA

VISION

"Convenient, smooth and fluid mobility"

MISSION

"We are a proud small business working within

Southern Ontario.

Our mission is to spread happiness to our valued clients.

We offer services that are unique and close to our heart."

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Introduction | Local Tourism



"We offer one and two-day tours for one to four individuals. Our amazing destinations include Niagara Falls, Blue Mountain, Tobermory, Muskoka and the Wasaga Beach. We offer the tourism service from the Waterloo Region, Toronto, Mississauga, Brampton, Milton, Hamilton and London. Our services include Home Pick & Drop, Refreshments (Chilled) , Night Hotel Stay, Breakfast, Lunch, Dinner, Cash Back & Parking"

Pricing | Local Tourism

LOCAL TOURISM (13%HST Inclusive)

NIAGARA FALLS

1 DAY TRIP: Home Pick & Drop, Refreshments (Chilled) , 1 Lunch, 1 Dinner, Parking

2 DAY TRIP: Home Pick & Drop, Refreshments (Chilled) , 1 Night Hotel Stay, 1 Breakfast, 2 Lunch, 2 Dinner, Parking

TOTAL (13% HST Inclusive)

		1 DAY TRIP			
		PERSONS			
Destination Niagara Falls 1-Day Trip	**From**	**1**	**2**	**3**	**4**
	Kitchener	$ 453.06	$ 578.49	$ 703.92	$ 829.35
	Toronto	$ 498.13	$ 623.56	$ 748.99	$ 874.42
	London	$ 527.57	$ 653.00	$ 778.43	$ 903.86
	Hamilton	$ 452.93	$ 578.36	$ 703.79	$ 829.22
	Brampton	$ 487.03	$ 612.46	$ 737.89	$ 863.32
	Mississauga	$ 475.66	$ 601.09	$ 726.52	$ 851.95
	Milton	$ 459.77	$ 585.20	$ 710.63	$ 836.06
		TOTAL (13% HST Inclusive)			
		2 DAY & 1 NIGHT TRIP			
		PERSONS			
Destination Niagara Falls 2-Day Trip	**From**	**1**	**2**	**3**	**4**
	Kitchener	$ 1,233.89	$ 1,541.25	$ 1,848.61	$ 2,155.97
	Toronto	$ 1,278.96	$ 1,586.32	$ 1,893.68	$ 2,201.04
	London	$ 1,308.40	$ 1,615.76	$ 1,923.12	$ 2,230.48
	Hamilton	$ 1,233.76	$ 1,541.12	$ 1,848.48	$ 2,155.84
	Brampton	$ 1,267.86	$ 1,575.22	$ 1,882.58	$ 2,189.94
	Mississauga	$ 1,256.49	$ 1,563.85	$ 1,871.21	$ 2,178.57
	Milton	$ 1,240.60	$ 1,547.96	$ 1,855.32	$ 2,162.68

LOCAL TOURISM (13%HST Inclusive)

BLUE MOUNTAIN

1 DAY TRIP: Home Pick & Drop, Refreshments (Chilled) , 1 Lunch, 1 Dinner, Parking

2 DAY TRIP: Home Pick & Drop, Refreshments (Chilled) , 1 Night Hotel Stay, 1 Breakfast, 2 Lunch, 2 Dinner, Parking

TOTAL (13% HST Inclusive)

		1 DAY TRIP			
		PERSONS			
Destination Blue Mountain 1-Day Trip	**From**	**1**	**2**	**3**	**4**
	Kitchener	$ 455.32	$ 580.75	$ 706.18	$ 831.61
	Toronto	$ 520.73	$ 646.16	$ 771.59	$ 897.02
	London	$ 539.08	$ 664.51	$ 789.94	$ 915.37
	Hamilton	$ 509.43	$ 634.86	$ 760.29	$ 885.72
	Brampton	$ 486.96	$ 612.39	$ 737.82	$ 863.25
	Mississauga	$ 493.61	$ 619.04	$ 744.47	$ 869.90
	Milton	$ 487.03	$ 612.46	$ 737.89	$ 863.32
		TOTAL (13% HST Inclusive)			
		2 DAY & 1 NIGHT TRIP			
		PERSONS			
Destination Blue Mountain 2-Day Trip	**From**	**1**	**2**	**3**	**4**
	Kitchener	$ 1,236.15	$ 1,543.51	$ 1,850.87	$ 2,158.23
	Toronto	$ 1,301.56	$ 1,608.92	$ 1,916.28	$ 2,223.64
	London	$ 1,319.91	$ 1,627.27	$ 1,934.63	$ 2,241.99
	Hamilton	$ 1,290.26	$ 1,597.62	$ 1,904.98	$ 2,212.34
	Brampton	$ 1,267.79	$ 1,575.15	$ 1,882.51	$ 2,189.87
	Mississauga	$ 1,274.44	$ 1,581.80	$ 1,889.16	$ 2,196.52
	Milton	$ 1,267.86	$ 1,575.22	$ 1,882.58	$ 2,189.94

LOCAL TOURISM (13%HST Inclusive)

TOBERMORY

1 DAY TRIP: Home Pick & Drop, Refreshments (Chilled) , 1 Lunch, 1 Dinner, Parking

2 DAY TRIP: Home Pick & Drop, Refreshments (Chilled) , 1 Night Hotel Stay, 1 Breakfast, 2 Lunch, 2 Dinner, Parking

TOTAL (13% HST Inclusive)

Destination Tobermory 1-Day Trip		**1 DAY TRIP**			
		PERSONS			
	From	**1**	**2**	**3**	**4**
	Kitchener	$ 502.78	$ 628.21	$ 753.64	$ 879.07
	Toronto	$ 570.92	$ 696.35	$ 821.78	$ 947.21
	London	$ 570.45	$ 695.88	$ 821.31	$ 946.74
	Hamilton	$ 554.63	$ 680.06	$ 805.49	$ 930.92
	Brampton	$ 545.65	$ 671.08	$ 796.51	$ 921.94
	Mississauga	$ 565.99	$ 691.42	$ 816.85	$ 942.28
	Milton	$ 543.33	$ 668.76	$ 794.19	$ 919.62
Destination Tobermory 2-Day Trip		**TOTAL (13% HST Inclusive)**			
		2 DAY & 1 NIGHT TRIP			
		PERSONS			
	From	**1**	**2**	**3**	**4**
	Kitchener	$ 1,283.61	$ 1,590.97	$ 1,898.33	$ 2,205.69
	Toronto	$ 1,351.75	$ 1,659.11	$ 1,966.47	$ 2,273.83
	London	$ 1,351.28	$ 1,658.64	$ 1,966.00	$ 2,273.36
	Hamilton	$ 1,335.46	$ 1,642.82	$ 1,950.18	$ 2,257.54
	Brampton	$ 1,326.48	$ 1,633.84	$ 1,941.20	$ 2,248.56
	Mississauga	$ 1,346.82	$ 1,654.18	$ 1,961.54	$ 2,268.90
	Milton	$ 1,324.16	$ 1,631.52	$ 1,938.88	$ 2,246.24

LOCAL TOURISM (13%HST Inclusive)

MUSKOKA

1 DAY TRIP: Home Pick & Drop, Refreshments (Chilled) , 1 Lunch, 1 Dinner, Parking

2 DAY TRIP: Home Pick & Drop, Refreshments (Chilled) , 1 Night Hotel Stay, 1 Breakfast, 2 Lunch, 2 Dinner, Parking

TOTAL (13% HST Inclusive)

Destination Muskoka 1-Day Trip		**1 DAY TRIP**			
		PERSONS			
	From	**1**	**2**	**3**	**4**
	Kitchener	$ 516.41	$ 641.84	$ 767.27	$ 892.70
	Toronto	$ 541.20	$ 666.63	$ 792.06	$ 917.49
	London	$ 602.29	$ 727.72	$ 853.15	$ 978.58
	Hamilton	$ 538.94	$ 664.37	$ 789.80	$ 915.23
	Brampton	$ 527.51	$ 652.94	$ 778.37	$ 903.80
	Mississauga	$ 527.57	$ 653.00	$ 778.43	$ 903.86
	Milton	$ 523.12	$ 648.55	$ 773.98	$ 899.41
Destination Muskoka 2-Day Trip		**TOTAL (13% HST Inclusive)**			
		2 DAY & 1 NIGHT TRIP			
		PERSONS			
	From	**1**	**2**	**3**	**4**
	Kitchener	$ 1,297.24	$ 1,604.60	$ 1,911.96	$ 2,219.32
	Toronto	$ 1,322.03	$ 1,629.39	$ 1,936.75	$ 2,244.11
	London	$ 1,383.12	$ 1,690.48	$ 1,997.84	$ 2,305.20
	Hamilton	$ 1,319.77	$ 1,627.13	$ 1,934.49	$ 2,241.85
	Brampton	$ 1,308.34	$ 1,615.70	$ 1,923.06	$ 2,230.42
	Mississauga	$ 1,308.40	$ 1,615.76	$ 1,923.12	$ 2,230.48
	Milton	$ 1,303.95	$ 1,611.31	$ 1,918.67	$ 2,226.03

LOCAL TOURISM (13%HST Inclusive)

WASAGA BEACH

1 DAY TRIP: Home Pick & Drop, Refreshments (Chilled) , 1 Lunch, 1 Dinner, Parking

2 DAY TRIP: Home Pick & Drop, Refreshments (Chilled) , 1 Night Hotel Stay, 1 Breakfast, 2 Lunch, 2 Dinner, Parking

TOTAL (13% HST Inclusive)

		1 DAY TRIP			
		PERSONS			
Destination Wasaga Beach 1-Day Trip	**From**	**1**	**2**	**3**	**4**
	Kitchener	$ 480.32	$ 605.75	$ 731.18	$ 856.61
	Toronto	$ 505.18	$ 630.61	$ 756.04	$ 881.47
	London	$ 566.20	$ 691.63	$ 817.06	$ 942.49
	Hamilton	$ 502.78	$ 628.21	$ 753.64	$ 879.07
	Brampton	$ 475.73	$ 601.16	$ 726.59	$ 852.02
	Mississauga	$ 487.03	$ 612.46	$ 737.89	$ 863.32
	Milton	$ 484.57	$ 610.00	$ 735.43	$ 860.86
		TOTAL (13% HST Inclusive)			
		2 DAY & 1 NIGHT TRIP			
		PERSONS			
Destination Wasaga Beach 2-Day Trip	**From**	**1**	**2**	**3**	**4**
	Kitchener	$ 1,261.15	$ 1,568.51	$ 1,875.87	$ 2,183.23
	Toronto	$ 1,286.01	$ 1,593.37	$ 1,900.73	$ 2,208.09
	London	$ 1,347.03	$ 1,654.39	$ 1,961.75	$ 2,269.11
	Hamilton	$ 1,283.61	$ 1,590.97	$ 1,898.33	$ 2,205.69
	Brampton	$ 1,256.56	$ 1,563.92	$ 1,871.28	$ 2,178.64
	Mississauga	$ 1,267.86	$ 1,575.22	$ 1,882.58	$ 2,189.94
	Milton	$ 1,265.40	$ 1,572.76	$ 1,880.12	$ 2,187.48

Terms & Conditions | Local Tourism

These are the Local Tourism Terms & Conditions. Local Tourism Terms & Conditions will be changed without any prior notice.

- **FAMILY GUYS LLP®**
  - Family Guys LLP® is a business entity offering this service 'Local Tourism'. And the Terms and Conditions only apply to the 'Local Tourism'.

- **Who are the clients?**
  - Anyone above the age of 18 years (18+) can be our customer under this category. Valid and Not-Expired ID verification required (Provencial photo ID, Drivers Licence, Passport etc.)
  - Families (Husband/Wife, Common Law Partners, Guardians) along with kids under 18 years of age. Relationship with kids needs to be verified through the same address (with at least one parent, guardian).
  - In case of one parent for less than 18 years of age, legal permission from the other parent, or guardian will be required.
  - **MUST - FOR toddlers/Children: Rear-Facing Seats, Forward-Facing Seats, Booster Seats & Seatbelts.**
  - For customers 'They/Them' will be used onwards.

- **What we provide?**
  We provide the following under this category.

  - They will be picked and dropped from/to the address provided.
  - They should be healthy (no seasonal illness) and willing to go out for one- or two-day/one night vacation planning.
  - In case they use folding walker and or folding wheelchair, only one will be allowed in the back trunk of the vehicle. If there are two clients booked at the same time only one folding walker and or folding wheelchair will be accommodated in the back trunk of the vehicle.
  - We cannot accommodate the motorized wheelchair or any other device.
  - 1 person is allowed to carry 5kg/11lbs of personal luggage (bag, or sack – no loose or scattered items). For a family of four the allowable weight is only 20kg/44lbs.
  - Under Local Tourism they will be provided the following services: pick and drop, vehicle with a driver, hotel room (s), refreshments, meals (breakfast, lunch, dinner), gas and parking.
  - They will be responsible for the payment of all the on-site activities i.e. but not limited to the bowling, boating, cinema etc.
  - The Local Tourism packages are of 1 and 2 day/1 night/Can be extended under special circumstances and request.
  - The service charges are set as mentioned in the Family Guys 'Price List'.
  - While out with Local Tourism clients, we will pay bills as per invoice, so you do not need to worry about anything.
  - They need to pay all dues before the start of the trip.
  - We can only book in advance.

- We may not be able to pay for the products and services that are not included in the invoice or ordered before.
- Seatbelts will be used throughout the journey, no exceptions.
- Activities i.e., Bowling, Boating, Golf, Tickets, Passes and all other activities are not included in the total cost and can be purchased separately by the client.
- **Meal/s** is/are covered by the **'CASH BACK'** dollars provided by the Family Guys LLP®.
- Clients can order meals with the **'CASH BACK'** dollars and as per their choice and taste.
- **'CASH BACK'** dollars are e-transferred only. It is the responsibility of the client to communicate the correct e-mail address. Family Guys LLP® will not assume any responsibility for a wrong transaction due to wrong e-mail address. Thus, please check, verify and confirm only the correct e-mail address to the Family Guys LLP®.
- **'CASH BACK'** dollars are e-transferred before the meals.
- Please ensure the cleanliness of the vehicle you are traveling in, examples like; vomit, urine, excrement, dirt, mud, ash, any other liquid or solid waste will be charged @ of CAD $100.
- They can book this service (Local Tourism) by contacting us via, email, phone, text, WhatsApp (519) 577-2318 and after paying invoiced/quotation charges via e-transfer to familyguyscanada@gmail.com. However, any family member/family friend or legal representative can also book/reserve this service.
- After booking/reservation REFUND will not be made available if the cancellation period is less than 72 hours i.e. if the pick-up time is 10:00 am on June 1 and the cancellation request received (phone, text, WhatsApp or email) at 10:01am on May 29 then the REFUND will not be made available as the cancellation request time is less than 72 hours i.e. 71 hrs and 59 minutes.
- In case of cancellation before 72 hours a cancellation fee of 10% and any amount that has already been paid to the 3rd party or third-party vendor will be deducted from the final refund/return.
- Accidents can always happen and beyond human control thus we may not be able to avoid unfortunate inevitable events or happenings. Thus, plan accordingly, keeping this clause in mind. We will not take any responsibility of psychological injury, body injury or even death because of any natural cause, event or human error.
- Currently we are offering this service for the following destinations in Ontario, Canada.
  - Niagara Falls, ON
  - Blue Mountain, ON
  - Tobermory, ON
  - Muskoka, ON
  - Wasaga Beach, ON
- Currently we are offering this service from the following cities in Ontario, Canada.
  - Waterloo Region, ON
  - Toronto, ON
  - London, ON
  - Hamilton, ON
  - Brampton, ON
  - Mississauga, ON
  - Milton, ON

- The clients while travelling in the Family Guys vehicle will not be allowed to play music loud (it should be under the limits defined by the city, town, conservation, tourist area).
- They are not allowed to smoke, vape, drugs, sex, horseplay, consume alcohol, inciting other drivers/people sharing the road or any other dangerous or disrespectful activity while travelling in the Family Guys vehicle.
- They are not allowed to carry weapons or drugs (pistols, daggers, swords etc.)
- Service animals are welcome (will be counted as a one client and charged according to the quotation).
- Pets are not allowed.
- The Family Guys driver is the Family Guys Employee or Contractor. He/She will do his/her work diligently and knows what to do professionally.
- Please do not direct/compel Family Guy driver to take a desired or different route. The driver will follow the best route which is commonly used for other motorists and safe.
- Do not engage Family Guys driver in conversation, as the driver is responsible for the safe road travel, hotel reservations, refreshments, meals, gas, parking and other required duties as instructed by the Family Guys.
- Safety and Security of the Family Guys driver and clients is our responsibility, so please adhere to the Family Guys Local Tourism Terms & Conditions.
- 13%HST is already included in the total bill.
- Please don't compel driver to over speed. Drivers know well how to drive safe.
- Local Tourism designated trips are from a pick-up point to the destination (i.e. Niagara Falls, ON) and finally drop-off point, thus culminating the whole trip. Thereby we will not digress from the main trip route for other chores (i.e. grocery, meeting with someone or other chores). Clients need to book other trips separately through advance booking and after e-payment is done.
- Any other term and condition will be added without any notice or consent.
- IT IS THE RESPONSIBILITY OF THE INDIVIDUAL/S WHO BOOKED THIS SERVICE NAMED AS 'LOCAL TOURISM' WITH THE FAMILY GUYS TO READ THE VP TERMS & CONDITIONS. WE WILL NOT TAKE ANY RESPONSIBILITY WHATSOEVER FOR ANY MISUNDERSTANDING, THUS PLEASE ASK IF YOU HAVE ANY QUESTION.
- ***Any kind of disrespectful behaviour and language won't be tolerated. In case of any such event the trip will be cancelled immediately and there will be no refund at all.
- Ask for the FIRST-AID KIT when needed.
- Thanks for your interest in the Family Guys® products and services.
- See you soon.
- No signatures are required by the Family Guys®LLP and the client.
- We appreciate a TIP as a token of appreciation.

Introduction | Local Travel



"We offer one way and return travel services with a personal driver. This service is available from the Waterloo Region to the fifty plus Southern Ontario and Québec destinations. This service is also available from the fifty plus Southern Ontario and Québec to the Waterloo Region. Our services include the Personal Driver, Home Pick/Drop, Parking & Wait Time"

Pricing | Local Travel

TRAVEL WITH A PERSONAL DRIVER (13% HST Inclusive)
From/To Waterloo Region (Kitchener-Waterloo-Cambridge)

ONE WAY TRIP: Personal Driver, Home Pick & Drop
RETURN TRIP: Personal Driver, Home Pick & Drop, Parking, Wait Time

Destination	Trip	Wait Time Hrs/Max	Total Charges
Acton, ON	One Way	Not Applicable	$ 84.35
Acton, ON	Return	3hr	$ 163.45
Ajax, ON	One Way	Not Applicable	$ 168.34
Ajax, ON	Return	3hr	$ 247.44
Algonquin Park, ON	One Way	Not Applicable	$ 785.27
Algonquin Park, ON	Return	Next Day	$ 909.57
Arthur, ON	One Way	Not Applicable	$ 76.76
Arthur, ON	Return	3hr	$ 155.86
Barrie, ON	One Way	Not Applicable	$ 183.00
Barrie, ON	Return	3hr	$ 262.10
Blue Mountains, ON	One Way	Not Applicable	$ 185.47
Blue Mountains, ON	Return	3hr	$ 264.57
Bracebridge, ON	One Way	Not Applicable	$ 273.27
Bracebridge, ON	Return	3hr	$ 352.37
Brampton, ON	One Way	Not Applicable	$ 105.62
Brampton, ON	Return	3hr	$ 184.72
Brantford, ON	One Way	Not Applicable	$ 76.08
Brantford, ON	Return	3hr	$ 155.18
Burlington, ON	One Way	Not Applicable	$ 85.57
Burlington, ON	Return	3hr	$ 164.67
Collingwood, ON	One Way	Not Applicable	$ 180.04
Collingwood, ON	Return	3hr	$ 259.14
Etobicoke, ON	One Way	Not Applicable	$ 107.99
Etobicoke, ON	Return	3hr	$ 187.09
Georgetown, ON	One Way	Not Applicable	$ 86.73
Georgetown, ON	Return	3hr	$ 165.83
Goderich, ON	One Way	Not Applicable	$ 168.02
Goderich, ON	Return	3hr	$ 247.12
Gravenhurst, ON	One Way	Not Applicable	$ 257.33
Gravenhurst, ON	Return	3hr	$ 336.43
Hamilton, ON	One Way	Not Applicable	$ 97.11
Hamilton, ON	Return	3hr	$ 176.21
Huntsville, ON	One Way	Not Applicable	$ 312.48
Huntsville, ON	Return	3hr	$ 391.58

Kawartha Lakes, ON	One Way	Not Applicable	$ 223.34
Kawartha Lakes, ON	Return	3hr	$ 302.44
King City, ON	One Way	Not Applicable	$ 118.23
King City, ON	Return	3hr	$ 197.33
Kingston, ON	One Way	Not Applicable	$ 404.14
Kingston, ON	Return	3hr	$ 483.24
London, ON	One Way	Not Applicable	$ 129.66
London, ON	Return	3hr	$ 208.76
Malton, ON	One Way	Not Applicable	$ 92.69
Malton, ON	Return	3hr	$ 171.79
Markham, ON	One Way	Not Applicable	$ 131.84
Markham, ON	Return	3hr	$ 210.94
Milton, ON	One Way	Not Applicable	$ 79.61
Milton, ON	Return	3hr	$ 158.71
Mississauga, ON	One Way	Not Applicable	$ 103.99
Mississauga, ON	Return	3hr	$ 183.09
Montreal, QC	One Way	Not Applicable	$ 898.63
Montreal, QC	Return	Next Day	$ 1,068.13
Mount Forest, ON	One Way	Not Applicable	$ 93.80
Mount Forest, ON	Return	3hr	$ 172.90
Newmarket, ON	One Way	Not Applicable	$ 163.93
Newmarket, ON	Return	3hr	$ 243.03
Niagara Falls, ON	One Way	Not Applicable	$ 139.23
Niagara Falls, ON	Return	3hr	$ 218.33
North Bay, ON	One Way	Not Applicable	$ 804.73
North Bay, ON	Return	Next Day	$ 929.03
North York, ON	One Way	Not Applicable	$ 127.84
North York, ON	Return	3hr	$ 206.94
Oakville, ON	One Way	Not Applicable	$ 107.32
Oakville, ON	Return	3hr	$ 186.42
Orangeville, ON	One Way	Not Applicable	$ 83.88
Orangeville, ON	Return	3hr	$ 162.98
Orillia, Ontario	One Way	Not Applicable	$ 216.23
Orillia, Ontario	Return	3hr	$ 295.33
Oshawa, ON	One Way	Not Applicable	$ 174.64
Oshawa, ON	Return	3hr	$ 253.74
Ottawa, ON	One Way	Not Applicable	$ 853.93
Ottawa, ON	Return	Next Day	$ 1,023.43
Pickering, ON	One Way	Not Applicable	$ 165.15
Pickering, ON	Return	3hr	$ 244.25
Richmond Hill, ON	One Way	Not Applicable	$ 130.68
Richmond Hill, ON	Return	3hr	$ 209.78
Sarnia, ON	One Way	Not Applicable	$ 217.38

Sarnia, ON	Return	3hr	$ 296.48
Sault Ste. Marie, ON	One Way	Not Applicable	$ 955.58
Sault Ste. Marie, ON	Return	Next Day	$ 1,125.08
Scarborough, ON	One Way	Not Applicable	$ 135.43
Scarborough, ON	Return	3hr	$ 214.53
Stratford, ON	One Way	Not Applicable	$ 64.78
Stratford, ON	Return	3hr	$ 143.88
Sudbury, ON	One Way	Not Applicable	$ 815.90
Sudbury, ON	Return	Next Day	$ 985.40
Tillsonburg, ON	One Way	Not Applicable	$ 105.62
Tillsonburg, ON	Return	3hr	$ 184.72
Tobermory, ON	One Way	Not Applicable	$ 284.68
Tobermory, ON	Return	3hr	$ 363.78
Toronto, ON	One Way	Not Applicable	$ 129.66
Toronto, ON	Return	3hr	$ 208.76
Turkey Point, ON	One Way	Not Applicable	$ 120.24
Turkey Point, ON	Return	3hr	$ 199.34
Vaughan, ON	One Way	Not Applicable	$ 113.42
Vaughan, ON	Return	3hr	$ 192.52
Wasaga Beach, ON	One Way	Not Applicable	$ 197.24
Wasaga Beach, ON	Return	3hr	$ 276.34
Whitby, ON	One Way	Not Applicable	$ 181.20
Whitby, ON	Return	3hr	$ 260.30
Windsor, ON	One Way	Not Applicable	$ 323.23
Windsor, ON	Return	3hr	$ 402.33
Woodstock, ON	One Way	Not Applicable	$ 66.41
Woodstock, ON	Return	3hr	$ 145.51

Terms & Conditions | Local Travel

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- **FAMILY GUYS LLP®**
  - Family Guys LLP® is a business entity offering this service Local Travel (Ontario & Québec). And the Terms and Conditions only apply to the Local Travel (Ontario & Québec).

- **Who are the clients?**
  - Anyone above the age of 18 years (18+) can be our customer under this category. Valid and Not-Expired ID verification required (Provencial photo ID, Drivers Licence, Passport etc.)
  - Families (Husband/Wife, Common Law Partners, Guardians) along with kids under 18 years of age. Relationship with kids needs to be verified through the same address (with at least one parent, guardian).
  - In case of one parent for less than 18 years of age, legal permission from the other parent, or guardian will be required.
  - **MUST - FOR toddlers/Children: Rear-Facing Seats, Forward-Facing Seats, Booster Seats & Seatbelts.**
  - For customers 'They/Them' will be used onwards.

- **What we provide?**
  We provide the following under this category.
  - They will be picked and dropped from/to the address provided.
  - They should be healthy (no seasonal illness) and willing to travel.
  - In case they use folding walker and or folding wheelchair, only one will be allowed in the back trunk of the vehicle. If there are two clients booked at the same time only one folding walker and or folding wheelchair will be accommodated in the back trunk of the vehicle.
  - We cannot accommodate the motorized wheelchair or any other device.
  - 1 person is allowed to carry 5kg/11lbs of personal luggage (bag, or sack – no loose or scattered items). For a family of four the allowable weight is only 20kg/44lbs.
  - Under Local Travel (Ontario & Québec) service they will be provided the following services: pick and drop, vehicle with a driver, and paid wait time if required.
  - The service charges are set as mentioned in the Family Guys price list.
  - IT IS VERY IMPORTANT TO NOTE that the driver will wait 15 minutes after the wait time is over, will leave after 15 minutes and there will be no refund. Thus plan your return trip accordingly.
  - While out with RAC clients, we will pay bills (gas & parking) as per invoice, so you do not need to worry about anything.
  - They need to pay all dues before the start of the trip.
  - We can only book in advance.
  - We may not be able to pay for the products and services that are not included in the invoice or ordered before.
  - Seatbelts will be used throughout the journey, no exceptions.

- Please ensure the cleanliness of the vehicle you are traveling in, examples like; vomit, urine, excrement, dirt, mud, ash, any other liquid or solid waste will be charged @ of CAD $100.
- They can book this service (Local Travel (Ontario & Québec)) by contacting us via, email, phone, text, WhatsApp (519) 577-2318 and after paying invoiced/quotation charges via e-transfer to familyguyscanada@gmail.com. However, any family member/family friend or legal representative can also book/reserve this service.
- After booking/reservation REFUND will not be made available if the cancellation period is less than 72 hours i.e. if the pick-up time is 10:00 am on June 1 and the cancellation request received (phone, text, WhatsApp or email) at 10:01am on May 29 then the REFUND will not be made available as the cancellation request time is less than 72 hours i.e. 71 hrs and 59 minutes.
- In case of cancellation before 72 hours a cancellation fee of 10% and any amount that has already been paid to the 3rd party or third-party vendor will be deducted from the final refund/return.
- Accidents can always happen and beyond human control thus we may not be able to avoid unfortunate inevitable events or happenings. Thus, plan accordingly, keeping this clause in mind. We will not take any responsibility of psychological injury, body injury or even death because of any natural cause, event or human error.
- Currently we are offering this service from the Waterloo Region, ON (ONE WAY/RETURN) for the following destinations in Ontario/Quebec, Canada, and only (ONE WAY) from all the cities given below to the Waterloo Region, ON.

1 Montreal, QC
2 Ottawa, ON
3 Sudbury, ON
4 Sault Ste. Marie, ON
5 Algonquin Park, ON
6 North Bay, ON
7 Kingston, ON
8 Windsor, ON
9 London, ON
10 Hamilton, ON
11 Toronto, ON
12 Goderich, ON
13 Barrie, ON
14 Milton, ON
15 Mississauga, ON
16 Oakville, ON
17 Brampton, ON
18 Whitby, ON
19 Ajax, ON
20 Pickering, ON
21 Scarborough, ON
22 Markham, ON
23 Richmond Hill, ON
24 Brantford, ON
25 Burlington, ON
27 Vaughan, ON
28 Newmarket, ON
29 North York, ON
30 Stratford, ON
31 Woodstock, ON
32 Collingwood, ON
33 King City, ON
34 Oshawa, ON
35 Tobermory, ON
36 Huntsville, ON
37 Gravenhurst, ON
38 Bracebridge, ON
39 Orillia, Ontario
40 Blue Mountains, ON
41 Wasaga Beach, ON
42 Malton, ON
43 Etobicoke, ON
44 Georgetown, ON
45 Acton, ON
46 Turkey Point, ON
47 Mount Forest, ON
48 Tillsonburg, ON
49 Kawartha Lakes, ON
50 Niagara Falls, ON
51 Arthur, ON

26 Sarnia, ON 52 Orangeville, ON

- The clients while travelling in the Family Guys vehicle will not be allowed to play music loud (it should be under the limits defined by the city, town, conservation, tourist area).
- They are not allowed to smoke, vape, drugs, sex, horseplay, consume alcohol, inciting other drivers/people sharing the road or any other dangerous or disrespectful activity while travelling in the Family Guys vehicle.
- They are not allowed to carry weapons or drugs (pistols, daggers, swords etc.)
- Service animals are welcome (will be counted as a one client and charged according to the quotation).
- Pets are not allowed.
- The Family Guys driver is the Family Guys Employee or Contractor. He/She will do his/her work diligently and knows what to do professionally.
- Please do not direct/compel Family Guy driver to take a desired or different route. The driver will follow the best route which is commonly used for other motorists and safe.
- Do not engage Family Guys driver in conversation, as the driver is responsible for the safe road travel, and other required duties as instructed by the Family Guys.
- Safety and Security of the Family Guys driver and clients is our responsibility, so please adhere to the Family Guys Local Travel (Ontario & Québec), Terms & Conditions.
- 13%HST is already included in the total bill.
- In case of return trip booking, wait time and parking will be charged.
- Please don't compel driver to over speed. Drivers know well how to drive safe.
- Local Travel (Ontario & Québec) designated trips are from a pick-up point to the destination (i.e. Waterloo Region, ON) and finally drop-off point, thus culminating the whole trip. Thereby we will not digress from the main trip route for other chores (i.e. grocery, meeting with someone or other chores). Clients need to book other trips separately through advance booking and after e-payment is done.
- IT IS THE RESPONSIBILITY OF THE INDIVIDUAL/S WHO BOOKED THIS SERVICE NAMED AS 'LOCAL TRAVEL (ONTARIO & QUÉBEC)' WITH THE FAMILY GUYS TO READ THE RAC TERMS & CONDITIONS. WE WILL NOT TAKE ANY RESPONSIBILITY WHATSOEVER FOR ANY MISUNDERSTANDING, THUS PLEASE ASK IF YOU HAVE ANY QUESTION.
- ***Any kind of disrespectful behaviour and language won't be tolerated. In case of any such event the trip will be cancelled immediately and there will be no refund at all.
- Ask for the FIRST-AID KIT when needed.
- Any other term and condition will be added without any notice or consent.
- Family Guys price list and packages are subject to change and without any notice or consent.
- Thanks for your interest in the Family Guys® products and services, see you.
- No signatures are required by the Family Guys®LLP and the client.
- We appreciate a TIP as a token of appreciation.

Introduction | Seniors' Leisure & Travel



"Seniors are an integral part of the Canadian society and social fabric. We offer seniors' leisure and travel services with the personal touch and care. We offer this service from the Waterloo Region and there are sixteen Basic and Exclusive packages that are designed to cater an individual needs. Our packages provide Home Pick & Drop, Destination of Choice (Return Distance), Refreshments (Chilled), Lunch or Dinner, Cash Back, Parking and Wait Time"

Pricing | Seniors' Leisure & Travel

SENIORS' LEISURE & TRAVEL (13%HST Inclusive)

BASIC

3 HOUR TRIP: Home Pick & Drop, Destination of Choice (Return Distance), Refreshments (Chilled), Parking

6 HOUR TRIP: Home Pick & Drop, Destination of Choice (Return Distance), Refreshments (Chilled), Parking

EXCLUSIVE

3 HOUR TRIP: Home Pick & Drop, Destination of Choice (Return Distance), Refreshments (Chilled), 1 Lunch or 1 Dinner, Parking

6 HOUR TRIP: Home Pick & Drop, Destination of Choice (Return Distance), Refreshments (Chilled), 1 Lunch or 1 Dinner, , Parking

PACKAGES	DURATION/ TRIP DISTANCE	TOTAL CHARGES	
BASIC	**3 HOUR**	**1 PERSON**	**2 PERSONS**
	Local 1/ 50km	$ 122.61	$ 179.11
	Local 2/ 75km	$ 128.26	$ 184.76
	Local 3/ 100km	$ 133.91	$ 190.41
	Local 4/ 150km	$ 145.21	$ 201.71
	6 HOUR	**1 PERSON**	**2 PERSONS**
	Local 1/ 50km	$ 207.36	$ 263.86
	Local 2/ 100km	$ 218.66	$ 275.16
	Southern 1/ 200km	$ 241.26	$ 297.76
	Southern 2/ 300km	$ 263.86	$ 320.36
EXCLUSIVE	**3 HOUR**	**1 PERSON**	**2 PERSONS**
	Local 1/ 50km	$ 179.11	$ 292.11
	Local 2/ 75km	$ 184.76	$ 297.76
	Local 3/ 100km	$ 190.41	$ 303.41
	Local 4/ 150km	$ 201.71	$ 314.71
	6 HOUR	**1 PERSON**	**2 PERSONS**
	Local 1/ 50km	$ 263.86	$ 376.86
	Local 2/ 100km	$ 275.16	$ 388.16
	Southern 1/ 200km	$ 297.76	$ 410.76
	Southern 2/ 300km	$ 320.36	$ 433.36

Terms & Conditions | Seniors' Leisure & Travel

These are the Seniors' Leisure & Travel Terms & Conditions. Seniors' Leisure & Travel Terms & Conditions will be changed without any prior notice.

- **FAMILY GUYS LLP®**
  - Family Guys LLP® is a business entity offering this service 'Seniors' Leisure & Travel. And the Terms and Conditions only apply to the 'Seniors' Leisure & Travel'.

- **Who are the clients (Seniors' Leisure & Travel)?**
  - Individual (s) who declare themselves as seniors come under this category/or anyone who is representing Seniors' Leisure & Travel. In this document onwards Seniors' Leisure & Travel will be referred to as 'They'/'Them'.

- **What we provide?**
  We provide the following under this category.

  - They will be picked and dropped from/to the address provided.
  - They should be healthy (no seasonal illness) and willing to go out for a fun-care.
  - In case they use folding walker and or folding wheelchair, only one will be allowed in the back trunk of the vehicle. If there are two clients booked at the same time only one folding walker and or folding wheelchair will be accommodated in the back trunk of the vehicle.
  - We cannot accommodate the motorized wheelchair or any other device.
  - They will be taken to the location i.e. mall, cinema, shopping plaza/area, grocery or other store, clinic, library, restaurant, park, lake beach, conservation area, calm nature walk trail, cemetery, museum, zoo, fun zone, monument, uptown/downtown, loved one or any other place of interest during the committed period.
  - They may not be taken to the place where their health, safety and security will be at risk i.e. high cliff, muddy area, slippery trail, seashore, near fire and smoke, or any other hazardous location, event or people, and Family Guys' decision will be final.
  - The Seniors' Leisure & Travel packages are of 3 and 6 hours/Can be extended under special circumstances and request.
  - Seniors' Leisure & Travel service is for 1 and/or 2 individuals at one time/in a single trip.
  - The starting service charges are set as mentioned in the Family Guys 'Price List'.
  - All other quotation charges will be added in the bill (over and above the price).
  - While out with Seniors' Leisure & Travel, we will pay bills as per invoice, so you do not need to worry about anything.
  - They need to pay all dues before the start of the trip.
  - We can only book in advance.
  - We may not be able to pay for the products and services that are not included in the invoice or ordered before.
  - We will accompany them or as they feel comfortable. However, we will not leave them alone.
  - Activities i.e., Bowling, Boating, Golf, Tickets, Passes and all other activities are not included in the total cost and can be purchased separately by the client.
  - **Meal/s** is/are covered by the **'CASH BACK'** dollars provided by the Family Guys LLP®.

- Clients can order meals with the **'CASH BACK'** dollars and as per their choice and taste.
- **'CASH BACK'** dollars are e-transferred only. It is the responsibility of the client to communicate the correct e-mail address. Family Guys LLP® will not assume any responsibility for a wrong transaction due to wrong e-mail address. Thus, please check, verify and confirm only the correct e-mail address to the Family Guys LLP®.
- **'CASH BACK'** dollars are e-transferred before the meals.
- Please ensure the cleanliness of the vehicle you are traveling in, examples like; vomit, urine, excrement, dirt, mud, ash, any other liquid or solid waste will be charged @ of CAD $100.
- They can book this service Seniors' Leisure & Travel by contacting us via, email, phone, text, WhatsApp (519) 577-2318 and after paying invoiced/quotation charges via e-transfer to familyguyscanada@gmail.com. However, any family member/family friend or legal representative can also book/reserve this service.
- After booking/reservation REFUND will not be made available if the cancellation period is less than 24 hours i.e. if the pick-up time is 10:00 am on June 1 and the cancellation request received (phone, text, WhatsApp or email) at 10:01am on May 31 then the REFUND will not be made available as the cancellation request time is less than 24 hours i.e. 23 hrs and 59 minutes.
- In case of cancellation before 24 hours a cancellation fee of 10% and any amount that has already been paid to the 3rd party or third-party vendor will be deducted from the final refund/return.
- Accidents can always happen and beyond human control thus we may not be able to avoid unfortunate inevitable events or happenings. Thus, plan accordingly, keeping this clause in mind. We will not take any responsibility of psychological injury, body injury or even death because of any natural cause, event or human error.
- Currently we are offering this service within the limits of Southern Ontario i.e. From Barrie, ON to Niagara Falls, Ontario (NORTH-SOUTH) and from Oshawa, ON to London, ON (EAST-WEST).
- 13%HST is already included in the total bill.
- Any other term and condition will be added without any notice or consent.
- IT IS THE RESPONSIBILITY OF THE INDIVIDUAL/S WHO BOOKED THIS SERVICE NAMED AS 'SENIORS' LEISURE & TRAVEL' WITH THE FAMILY GUYS TO READ THE PGPFC TERMS & CONDITIONS. WE WILL NOT TAKE ANY RESPONSIBILITY WHATSOEVER FOR ANY MISUNDERSTANDING, THUS PLEASE ASK IF YOU HAVE ANY QUESTION.
- ***Any kind of disrespectful behaviour and language won't be tolerated. In case of any such event the trip will be cancelled immediately and there will be no refund at all.
- Ask for the FIRST-AID KIT when needed.
- Thanks for your interest in the Family Guys® products and services.
- See you soon.
- No signatures are required by the Family Guys®LLP and the client.
- We appreciate a TIP as a token of appreciation.

Airport Drop off

Introduction | Airport Drop off



“We offer Airport Drop off service to the Toronto Pearson International Airport and the Billy Bishop Toronto City Airport from the Waterloo Region. Our rates are the lowest in the market”

Pricing | Airport Drop off

AIRPORT DROP-OFF

(13% HST Inclusive)

From Waterloo Region (Kitchener-Waterloo-Cambridge)

ONE WAY/DROP-OFF ONLY

Destination	Trip	Total Charges
Toronto Pearson International Airport	One Way	$ 99.42
Billy Bishop Toronto City Airport	One Way	$ 118.38

Introduction | Documents Delivery



"We offer by road one way and return important documents delivery service. This service is available from the Waterloo Region to the fifty plus Southern Ontario and Québec destinations. This service is also available from the fifty plus Southern Ontario and Québec to the Waterloo Region. Documents Delivery include Same/Next Day, By Hand, Max 2.2LBS/1KG and Documents Only service"

Pricing | Documents Delivery

DOCUMENTS DELIVERY (13% HST Inclusive)
From/To Waterloo Region (Kitchener-Waterloo Cambridge)
(URGENT & IMPORTANT)

ONE WAY DELIVERY: Same Day, By Hand, 2.2LBS/1KG, Documents Only
RETURN DELIVERY: Same/Next Day, By Hand, 2.2LBS/1KG, Documents Only

Destination	Delivery	Wait Time Hrs/Max	Total Charges
Acton, ON	One Way	Not Applicable	$ 84.35
Acton, ON	Return	3hr	$ 163.45
Ajax, ON	One Way	Not Applicable	$ 168.34
Ajax, ON	Return	3hr	$ 247.44
Algonquin Park, ON	One Way	Not Applicable	$ 785.27
Algonquin Park, ON	Return	Next Day	$ 909.57
Arthur, ON	One Way	Not Applicable	$ 76.76
Arthur, ON	Return	3hr	$ 155.86
Barrie, ON	One Way	Not Applicable	$ 183.00
Barrie, ON	Return	3hr	$ 262.10
Blue Mountains, ON	One Way	Not Applicable	$ 185.47
Blue Mountains, ON	Return	3hr	$ 264.57
Bracebridge, ON	One Way	Not Applicable	$ 273.27
Bracebridge, ON	Return	3hr	$ 352.37
Brampton, ON	One Way	Not Applicable	$ 105.62
Brampton, ON	Return	3hr	$ 184.72
Brantford, ON	One Way	Not Applicable	$ 76.08
Brantford, ON	Return	3hr	$ 155.18
Burlington, ON	One Way	Not Applicable	$ 85.57
Burlington, ON	Return	3hr	$ 164.67
Collingwood, ON	One Way	Not Applicable	$ 180.04
Collingwood, ON	Return	3hr	$ 259.14
Etobicoke, ON	One Way	Not Applicable	$ 107.99
Etobicoke, ON	Return	3hr	$ 187.09
Georgetown, ON	One Way	Not Applicable	$ 86.73
Georgetown, ON	Return	3hr	$ 165.83
Goderich, ON	One Way	Not Applicable	$ 168.02
Goderich, ON	Return	3hr	$ 247.12
Gravenhurst, ON	One Way	Not Applicable	$ 257.33
Gravenhurst, ON	Return	3hr	$ 336.43
Hamilton, ON	One Way	Not Applicable	$ 97.11
Hamilton, ON	Return	3hr	$ 176.21
Huntsville, ON	One Way	Not Applicable	$ 312.48
Huntsville, ON	Return	3hr	$ 391.58

Kawartha Lakes, ON	One Way	Not Applicable	$ 223.34
Kawartha Lakes, ON	Return	3hr	$ 302.44
King City, ON	One Way	Not Applicable	$ 118.23
King City, ON	Return	3hr	$ 197.33
Kingston, ON	One Way	Not Applicable	$ 404.14
Kingston, ON	Return	3hr	$ 483.24
London, ON	One Way	Not Applicable	$ 129.66
London, ON	Return	3hr	$ 208.76
Malton, ON	One Way	Not Applicable	$ 92.69
Malton, ON	Return	3hr	$ 171.79
Markham, ON	One Way	Not Applicable	$ 131.84
Markham, ON	Return	3hr	$ 210.94
Milton, ON	One Way	Not Applicable	$ 79.61
Milton, ON	Return	3hr	$ 158.71
Mississauga, ON	One Way	Not Applicable	$ 103.99
Mississauga, ON	Return	3hr	$ 183.09
Montreal, QC	One Way	Not Applicable	$ 898.63
Montreal, QC	Return	Next Day	$ 1,068.13
Mount Forest, ON	One Way	Not Applicable	$ 93.80
Mount Forest, ON	Return	3hr	$ 172.90
Newmarket, ON	One Way	Not Applicable	$ 163.93
Newmarket, ON	Return	3hr	$ 243.03
Niagara Falls, ON	One Way	Not Applicable	$ 139.23
Niagara Falls, ON	Return	3hr	$ 218.33
North Bay, ON	One Way	Not Applicable	$ 804.73
North Bay, ON	Return	Next Day	$ 929.03
North York, ON	One Way	Not Applicable	$ 127.84
North York, ON	Return	3hr	$ 206.94
Oakville, ON	One Way	Not Applicable	$ 107.32
Oakville, ON	Return	3hr	$ 186.42
Orangeville, ON	One Way	Not Applicable	$ 83.88
Orangeville, ON	Return	3hr	$ 162.98
Orillia, Ontario	One Way	Not Applicable	$ 216.23
Orillia, Ontario	Return	3hr	$ 295.33
Oshawa, ON	One Way	Not Applicable	$ 174.64
Oshawa, ON	Return	3hr	$ 253.74
Ottawa, ON	One Way	Not Applicable	$ 853.93
Ottawa, ON	Return	Next Day	$ 1,023.43
Pickering, ON	One Way	Not Applicable	$ 165.15
Pickering, ON	Return	3hr	$ 244.25
Richmond Hill, ON	One Way	Not Applicable	$ 130.68
Richmond Hill, ON	Return	3hr	$ 209.78
Sarnia, ON	One Way	Not Applicable	$ 217.38

Sarnia, ON	Return	3hr	$ 296.48
Sault Ste. Marie, ON	One Way	Not Applicable	$ 955.58
Sault Ste. Marie, ON	Return	Next Day	$ 1,125.08
Scarborough, ON	One Way	Not Applicable	$ 135.43
Scarborough, ON	Return	3hr	$ 214.53
Stratford, ON	One Way	Not Applicable	$ 64.78
Stratford, ON	Return	3hr	$ 143.88
Sudbury, ON	One Way	Not Applicable	$ 815.90
Sudbury, ON	Return	Next Day	$ 985.40
Tillsonburg, ON	One Way	Not Applicable	$ 105.62
Tillsonburg, ON	Return	3hr	$ 184.72
Tobermory, ON	One Way	Not Applicable	$ 284.68
Tobermory, ON	Return	3hr	$ 363.78
Toronto, ON	One Way	Not Applicable	$ 129.66
Toronto, ON	Return	3hr	$ 208.76
Turkey Point, ON	One Way	Not Applicable	$ 120.24
Turkey Point, ON	Return	3hr	$ 199.34
Vaughan, ON	One Way	Not Applicable	$ 113.42
Vaughan, ON	Return	3hr	$ 192.52
Wasaga Beach, ON	One Way	Not Applicable	$ 197.24
Wasaga Beach, ON	Return	3hr	$ 276.34
Whitby, ON	One Way	Not Applicable	$ 181.20
Whitby, ON	Return	3hr	$ 260.30
Windsor, ON	One Way	Not Applicable	$ 323.23
Windsor, ON	Return	3hr	$ 402.33
Woodstock, ON	One Way	Not Applicable	$ 66.41
Woodstock, ON	Return	3hr	$ 145.51

Terms & Conditions | Documents Delivery

These are the Important & Urgent Documents Delivery Terms & Conditions. Documents Delivery Terms & Conditions will be changed without any prior notice.

- **FAMILY GUYS LLP®**
  - Family Guys LLP® is a business entity offering this service 'Documents Delivery'. And the Terms and Conditions only apply to the 'Documents Delivery'.

- **Who are the clients?**
  - Anyone above the age of 18 years (18+) can be our customer under this category. Valid and Not-Expired ID verification required (Provencial photo ID, Drivers Licence, Passport etc.)
  - For documents delivery, term 'Documents'/'Customers' will be used onwards.

- **What we provide?**
  - We provide the following under this category.
  - We offer one way and return delivery of important documents to 50+ destinations within Southern Ontario and Québec (and only one way from all these 50+ destinations to the Waterloo Region).
  - We deliver documents having maximum weight of 1000grams (2.2lbs/1kg).
  - We offer the same day one way delivery.
  - Only 'By Hand' pick up and delivery is available.
  - Documents will be picked and dropped from/to the address provided.
  - The service charges are set as mentioned in the Family Guys price list.
  - IT IS VERY IMPORTANT TO NOTE that the driver will wait 15 minutes after the wait time is over, will leave after 15 minutes and there will be no refund. Thus plan your return delivery accordingly.
  - Family Guys® LLP won't take any responsibility if due to the wrong address and wrong recipient provided by the sender the documents have been delivered to the wrong address and wrong recipient. So please ensure that the correct details are provided at the time of booking.
  - In case some person other than the person mentioned on the delivery slip picks the document, it needs to be mentioned by the person who is delivering the documents.
  - Customers can book this service by contacting us via, email, phone, text, WhatsApp (519) 577-2318 and after paying invoiced/quotation charges via e-transfer to familyguyscanada@gmail.com. However, any family member/family friend or legal representative can also book/reserve this service.
  - Currently we are offering Documents Delivery service for the following destinations in Ontario/Quebec, Canada.

1 Montreal, QC
2 Ottawa, ON
27 Vaughan, ON
28 Newmarket, ON

3 Sudbury, ON
4 Sault Ste. Marie, ON
5 Algonquin Park, ON
6 North Bay, ON
7 Kingston, ON
8 Windsor, ON
9 London, ON
10 Hamilton, ON
11 Toronto, ON
12 Goderich, ON
13 Barrie, ON
14 Milton, ON
15 Mississauga, ON
16 Oakville, ON
17 Brampton, ON
18 Whitby, ON
19 Ajax, ON
20 Pickering, ON
21 Scarborough, ON
22 Markham, ON
23 Richmond Hill, ON
24 Brantford, ON
25 Burlington, ON
26 Sarnia, ON
29 North York, ON
30 Stratford, ON
31 Woodstock, ON
32 Collingwood, ON
33 King City, ON
34 Oshawa, ON
35 Tobermory, ON
36 Huntsville, ON
37 Gravenhurst, ON
38 Bracebridge, ON
39 Orillia, Ontario
40 Blue Mountains, ON
41 Wasaga Beach, ON
42 Malton, ON
43 Etobicoke, ON
44 Georgetown, ON
45 Acton, ON
46 Turkey Point, ON
47 Mount Forest, ON
48 Tillsonburg, ON
49 Kawartha Lakes, ON
50 Niagara Falls, ON
51 Arthur, ON
53 Orangeville, ON

- Envelope will be provided by the person who is delivering the document. At the time of delivery, it needs to be open and once the document is verified by the pickup agent it will be closed/sealed by the customer.
- Customers need to pay all dues before the start of the delivery.
- We can only book in advance.
- We may not be able to pay for the products and services that are not included in the invoice or ordered before.
- Customers using this service 'Documents Delivery' need to fill the 'Delivery Form', as it is the mandatory requirement.
- Delivery booking can only be confirmed once the government issued photo ID is presented; i.e., Drivers Licence, Passport or Government issued Provincial Photo ID.
- Accidents can always happen and beyond human control thus we may not be able to avoid unfortunate inevitable events or happenings. Thus, decide accordingly, keeping this clause in mind. We will not take any responsibility of the damaged, lost or delayed document (s) delivery because of any natural cause, event or human error.
- The Family Guys driver is the Family Guys Employee or Contractor. He/She will do his/her work diligently and knows what to do professionally.
- Please do not direct/compel Family Guys driver to take a desired or different route. The driver will follow the best route which is commonly used for other motorists and safe.

- Safety and Security of the Family Guys driver and clients/ and/or documents is our responsibility, so please adhere to the Family Guys Documents Delivery Terms & Conditions.
- 13%HST is already included in the total bill.
- In case of return delivery booking, wait time (max 3hrs) and parking will be charged.
- Please don't compel/instruct driver to over speed. Drivers know well how to drive safe.
- Documents Delivery designated delivery trips are from a pick-up point to the destination (i.e. Waterloo Region, ON) and finally drop-off point, thus culminating the whole trip. Thereby we will not digress from the main trip route for other chores.
- IT IS THE RESPONSIBILITY OF THE INDIVIDUAL/S WHO BOOKED THIS SERVICE NAMED AS 'DOCUMENTS DELIVERY' WITH THE FAMILY GUYS TO READ THE 'DOCUMENTS DELIVERY' TERMS & CONDITIONS. WE WILL NOT TAKE ANY RESPONSIBILITY WHATSOEVER FOR ANY MISUNDERSTANDING, THUS PLEASE ASK IF YOU HAVE ANY QUESTION.
- ***Any kind of disrespectful behaviour and language won't be tolerated. In case of any such event the delivery will be cancelled immediately and there will be no refund at all.
- Any other term and condition will be added without any notice or consent.
- Family Guys price list and services are subject to change and without any notice or consent.
- Thanks for your interest in the Family Guys® services, see you.
- No signatures are required by the Family Guys® LLP and the Customer.
- We appreciate a TIP as a token of appreciation.

We the Family Guys® LLP **CAN** Pick up/Deliver the following!!!
GENERAL CATEGORIES OF ALLOWED DOCUMENTS ☑

- **Personal & Business Correspondence:** Personal letters, postcards, invoices, receipts, and financial statements.
- **Legal & Court Papers:** Statements of claim, applications, contracts, wills, and estate documents.
- **Government & Official Records:** Passports, Drivers Licence, Photo ID, corporate filings, certificates, degrees and academic transcripts.

We the Family Guys® LLP **CAN NOT** Pick up/Deliver the following!!!
GENERAL CATEGORIES OF NOT-ALLOWED ITEMS/DOCUMENTS ☒

Dangerous, Prohibited Substances and Hazardous Goods

- **Explosives and Fireworks:** Items like common fireworks, ammunition, or blasting caps are banned. "Explosive; Highly flammable; Radioactive; Otherwise, dangerous."
- **Flammable Liquids and Gases:** Gasoline, lighter fluid, and camping gas cylinders cannot be shipped.
- **Corrosive and Toxic Substances:** Bleach, drain cleaners, acids, and pesticides are forbidden. **Radioactive materials:** Any substances emitting harmful radiation.
- **Hazardous items:** Packages displaying dangerous goods symbols or bearing residue from prior hazardous contents

Illegal, Controlled and Restricted Items

- **Illegal Narcotics:** Unlawful drugs and controlled substances without medical clearance are prohibited. "Any item that is forbidden by (local) law e.g., narcotics or weapons.
- **Ammunition-carrying, Unlicensed Firearms:** Prohibited weapons and handguns are banned from standard courier networks.
- **Currency and Negotiable Items:** Bank bills, notes, and cash money are typically not accepted for transport. "Shipments prohibited by law; Bank bills, notes or currency".
- **Improperly packed perishables or animals:** Live creatures or spoiling foods failing baseline shipping parameters.
- **Offensive materials:** Items emitting foul odors or items that can soil and taint other mail.

Biological and Sensitive Materials

- **Human Remains:** Human bodies cremated remains, or body parts are barred.
- **Perishable and Contaminated Goods:** Certain uncertified animal products or soils carrying disease risks are restricted.

Illegal and Controlled Substances

- Cannabis or CBD products for international mail.

Living and Perishable Items

- Live animals.
- Perishable foods or plants that break shipping rules.
- Items that can leak, smell bad, or ruin other mail.

Cash Back

CASHBACK DOLLARS - TOURISM

***Cashback dollars are subject to change and cancellation without notice!**

CASHBACK DOLLARS ARE FOR MEALS!

CASHBACK DOLLARS	PERSONS			
DAYS	1	2	3	4
1 DAY TRIP	$60	$120	$180	$240
2 DAY TRIP	$150	$300	$450	$600

CASHBACK DOLLARS - SENIORS

***Cashback dollars are subject to change and cancellation without notice!**

CASHBACK DOLLARS ARE FOR MEALS!

3- & 6-HOUR EXCLUSIVE PACKAGES	PERSONS	
	1	2
CASHBACK DOLLARS	$35	$70

Our Team



Waseem Zahid
Founder

MA English Language & Literature, MBA Human Resource Management, Ontario College Graduate Certificate HRM. Entrepreneur and business enthusiast. 26 years of experience in the multiple professional fields. Former Amateur Powerlifter. Former Canfitpro Certified Personal Trainer Specialist, PTS. Speak your language; English, Urdu, Punjabi & Hindi. Love to cook They-C Food, Road Travel, Nature Walk, Trekking and Strength Training.



Azra Waseem
Co-Founder

MA English Language & Literature. 18 years of experience in the multiple professional fields. Speak your language; English, Urdu, Punjabi & Hindi. Love to Travel, cook Hakka Chinese and South Asian Food.

Appendix

EXPLANATION

LOCAL TOURISM

- Activities i.e., Bowling, Boating, Golf, Tickets, Passes and all other activities are not included in the total cost and can be purchased separately by the client.
- Breakfast, Lunch and Dinner can be dine-in or take out. We provide the Cash Back to cover the meals cost.
- For 1-4 individuals.
- For 1-2 Day Trips.
- Should be 18+ if not accompanied with one or both parents.

TRAVEL WITH A PERSONAL DRIVER

- For 1-4 individuals.
- Should be 18+ if not accompanied with one or both parents.
- 50+ Destinations (Southern Ontario & Québec)

AIRPORT DROP-OFF (TORONTO PEARSON & BILLY BISHOP)

- For 1-4 individuals.
- Should be 18+ if not accompanied with one or both parents.

SENIORS' LEISURE & TRAVEL

- Activities i.e., Bowling, Boating, Golf, Tickets, Passes and all other activities are not included in the total cost and can be purchased separately by the client.
- Breakfast, Lunch and Dinner can be dine-in or take out. We provide the Cash Back to cover the meals cost.
- For 1-2 individuals

URGENT & IMPORTANT DOCUMENTS DELIVERY

- We offer delivery of important documents to 50+ destinations within Southern Ontario and Québec.
- We deliver documents having maximum weight of 1000grams (2.2lbs/1kg).
- We offer the same day delivery.
- Only by hand delivery is available.

SERVICES & PRICES

- Services & Prices are subject to change and cancellation without notice!

CONTACT US

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