Local Tourism
Terms & Conditions

These are the Local Tourism Terms & Conditions. Local Tourism Terms & Conditions will be changed without any prior notice.

- **FAMILY GUYS LLP®**
  - Family Guys LLP® is a business entity offering this service 'Local Tourism'. And the Terms and Conditions only apply to the 'Local Tourism'.

- **Who are the clients?**
  - Anyone above the age of 18 years (18+) can be our customer under this category. Valid and Not-Expired ID verification required (Provencial photo ID, Drivers Licence, Passport etc.)
  - Families (Husband/Wife, Common Law Partners, Guardians) along with kids under 18 years of age. Relationship with kids needs to be verified through the same address (with at least one parent, guardian).
  - In case of one parent for less than 18 years of age, legal permission from the other parent, or guardian will be required.
  - **MUST - FOR toddlers/Children: Rear-Facing Seats, Forward-Facing Seats, Booster Seats & Seatbelts.**
  - For customers 'They/Them' will be used onwards.

- **What we provide?**
  We provide the following under this category.

  - They will be picked and dropped from/to the address provided.
  - They should be healthy (no seasonal illness) and willing to go out for one- or two-day/one night vacation planning.
  - In case they use folding walker and or folding wheelchair, only one will be allowed in the back trunk of the vehicle. If there are two clients booked at the same time only one folding walker and or folding wheelchair will be accommodated in the back trunk of the vehicle.
  - We cannot accommodate the motorized wheelchair or any other device.
  - 1 person is allowed to carry 5kg/11lbs of personal luggage (bag, or sack – no loose or scattered items). For a family of four the allowable weight is only 20kg/44lbs.

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- Under Local Tourism they will be provided the following services: pick and drop, vehicle with a driver, hotel room (s), refreshments, meals (breakfast, lunch, dinner), gas and parking.
- They will be responsible for the payment of all the on-site activities i.e. but not limited to the bowling, boating, cinema etc.
- The Local Tourism packages are of 1 and 2 day/1 night/Can be extended under special circumstances and request.
- The service charges are set as mentioned in the Family Guys 'Price List'.
- While out with Local Tourism clients, we will pay bills as per invoice, so you do not need to worry about anything.
- They need to pay all dues before the start of the trip.
- We can only book in advance.
- We may not be able to pay for the products and services that are not included in the invoice or ordered before.
- Seatbelts will be used throughout the journey, no exceptions.
- Activities i.e., Bowling, Boating, Golf, Tickets, Passes and all other activities are not included in the total cost and can be purchased separately by the client.
- **Meal/s** is/are covered by the **'CASH BACK'** dollars provided by the Family Guys LLP®.
- Clients can order meals with the **'CASH BACK'** dollars and as per their choice and taste.
- **'CASH BACK'** dollars are e-transferred only. It is the responsibility of the client to communicate the correct e-mail address. Family Guys LLP® will not assume any responsibility for a wrong transaction due to wrong e-mail address. Thus, please check, verify and confirm only the correct e-mail address to the Family Guys LLP®.
- **'CASH BACK'** dollars are e-transferred before the meals.
- Please ensure the cleanliness of the vehicle you are traveling in, examples like; vomit, urine, excrement, dirt, mud, ash, any other liquid or solid waste will be charged @ of CAD $100.
- They can book this service (Local Tourism) by contacting us via, email, phone, text, WhatsApp (519) 577-2318 and after paying invoiced/quotation charges via e-transfer to familyguyscanada@gmail.com. However, any family member/family friend or legal representative can also book/reserve this service.
- After booking/reservation REFUND will not be made available if the cancellation period is less than 72 hours i.e. if the pick-up time is 10:00 am on June 1 and the cancellation request received (phone, text, WhatsApp or email) at 10:01am on May 29 then the REFUND will not

be made available as the cancellation request time is less than 72 hours i.e. 71 hrs and 59 minutes.

- In case of cancellation before 72 hours a cancellation fee of 10% and any amount that has already been paid to the 3rd party or third-party vendor will be deducted from the final refund/return.
- **Accidents can always happen and beyond human control thus we may not be able to avoid unfortunate inevitable events or happenings. Thus, plan accordingly, keeping this clause in mind. We will not take any responsibility of psychological injury, body injury or even death because of any natural cause, event or human error.**
- Currently we are offering this service for the following destinations in Ontario, Canada.
  - Niagara Falls, ON
  - Blue Mountain, ON
  - Tobermory, ON
  - Muskoka, ON
  - Wasaga Beach, ON
- Currently we are offering this service from the following cities in Ontario, Canada.
  - Waterloo Region, ON
  - Toronto, ON
  - London, ON
  - Hamilton, ON
  - Brampton, ON
  - Mississauga, ON
  - Milton, ON
- The clients while travelling in the Family Guys vehicle will not be allowed to play music loud (it should be under the limits defined by the city, town, conservation, tourist area).
- They are not allowed to smoke, vape, drugs, sex, horseplay, consume alcohol, inciting other drivers/people sharing the road or any other dangerous or disrespectful activity while travelling in the Family Guys vehicle.
- They are not allowed to carry weapons or drugs (pistols, daggers, swords etc.)
- Service animals are welcome (will be counted as a one client and charged according to the quotation).
- Pets are not allowed.

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- The Family Guys driver is the Family Guys Employee or Contractor. He/She will do his/her work diligently and knows what to do professionally.
- Please do not direct/compel Family Guy driver to take a desired or different route. The driver will follow the best route which is commonly used for other motorists and safe.
- Do not engage Family Guys driver in conversation, as the driver is responsible for the safe road travel, hotel reservations, refreshments, meals, gas, parking and other required duties as instructed by the Family Guys.
- Safety and Security of the Family Guys driver and clients is our responsibility, so please adhere to the Family Guys Local Tourism Terms & Conditions.
- 13%HST is already included in the total bill.
- Please don't compel driver to over speed. Drivers know well how to drive safe.
- Local Tourism designated trips are from a pick-up point to the destination (i.e. Niagara Falls, ON) and finally drop-off point, thus culminating the whole trip. Thereby we will not digress from the main trip route for other chores (i.e. grocery, meeting with someone or other chores). Clients need to book other trips separately through advance booking and after e-payment is done.
- Any other term and condition will be added without any notice or consent.
- **IT IS THE RESPONSIBILITY OF THE INDIVIDUAL/S WHO BOOKED THIS SERVICE NAMED AS 'LOCAL TOURISM' WITH THE FAMILY GUYS TO READ THE VP TERMS & CONDITIONS. WE WILL NOT TAKE ANY RESPONSIBILITY WHATSOEVER FOR ANY MISUNDERSTANDING, THUS PLEASE ASK IF YOU HAVE ANY QUESTION.**
- ****Any kind of disrespectful behaviour and language won't be tolerated. In case of any such event the trip will be cancelled immediately and there will be no refund at all.*
- Ask for the **FIRST-AID KIT** when needed.
- Thanks for your interest in the Family Guys® products and services.
- See you soon.
- No signatures are required by the Family Guys®LLP and the client.
- We appreciate a **TIP** as a token of appreciation.